



PRIVACY & DATA PROTECTION

SMS and mobile-data privacy. Personal information obtained through text messages to +1 (305) 590-8080, verbal consent, email, forms, WhatsApp, or direct interactions — including phone number, name, and consent-related information — is not sold, rented, or shared with third parties or affiliates for marketing or promotional purposes.

INFORMATION WE MAY COLLECT

BVN may collect name, company, telephone number, email, service or billing address, information needed to activate or provide services, support records, communication preferences, account information, billing information, and basic technical data generated by use of the website or our services.

When a payment is processed, certain information may be processed directly by payment providers. BVN uses information necessary for billing, fraud prevention, reconciliation, and compliance with contractual and legal obligations.

SMS, WhatsApp, and consent

The primary number used for SMS and WhatsApp is **+1 (305) 590-8080**. Mobile opt-in information and consent will not be shared with third parties for marketing or promotional purposes. We may use telecommunications, messaging, or infrastructure providers only as needed to transmit messages, provide services, maintain security, prevent fraud, or comply with legal obligations.

You may opt out of SMS by replying **STOP**. For help, reply **HELP**. Message frequency may vary and message and data rates may apply.

How we use information

- Provide, activate, maintain, and support services.
- Send invoices, account notices, technical support, and requested communications.
- Process payments and prevent fraud.
- Improve the security, reliability, and operation of our platforms.
- Comply with laws, court orders, regulatory requests, and carrier/provider obligations.

Cookies and technical logs

The website may use functional cookies and server logs to operate the site, remember preferences, and protect the service. This policy does not claim use of specific analytics or advertising tools that are not implemented.

Sharing information

BVN may share information with providers that help deliver services, process payments, host infrastructure, deliver communications, prevent fraud, or meet regulatory obligations. SMS opt-in information is not shared with third parties for marketing or promotional purposes.



Retention and security

BVN retains information for as long as reasonably necessary to provide services, maintain business records, resolve disputes, and meet legal, tax, regulatory, or contractual obligations. We use reasonable administrative, technical, and organizational safeguards; no Internet-connected system can guarantee absolute security.

Rights and requests

Depending on applicable law, you may have rights to request access, correction, or deletion of certain information. Contact [**info@bvntelecomgroup.com**](mailto:info@bvntelecomgroup.com).

Minors

BVN's website and business services are not directed to individuals under 18.

Changes

We may update this policy to reflect operational, legal, regulatory, or technological changes. The version posted on this website is the current version.