



SMS/MMS TEXT MESSAGING

WEBSITE USE AND MESSAGING PROGRAM

These terms apply to use of the BVN Telecom Group website, SMS messages, and WhatsApp conversations through **+1 (305) 590-8080**. Contractual terms governing telecommunications services are set out in the Master Terms & Conditions.

SMS consent and opt-in

Consumers may opt in by texting **START** to (305) 590-8080. BVN may also collect verbal opt-in when a customer requests it in person or by telephone. When a customer is first registered, the customer may provide a phone number and BVN staff may ask whether the customer wants to receive SMS communications related to billing, account information, support, and other BVN communications.

When opting in, customers are informed that **message and data rates may apply, message frequency may vary**, they may reply **HELP** for assistance, and **STOP** to unsubscribe at any time. Consent to promotional messages is not a condition of purchase.

Customers may receive billing information, technical-support requests or responses, account-related information, and — where the required consent exists — BVN promotions.

Mobile opt-in information and phone numbers are not shared with third parties for marketing or promotional purposes. See our Privacy Policy.

Opt-out and help

Reply **STOP** to stop receiving messages. BVN will process opt-out requests and may send one final confirmation message. Reply **HELP** for support or contact info@bvntelecomgroup.com.

Regulatory compliance and unauthorized traffic

The customer agrees to use the Services in compliance with applicable laws and regulations, including applicable FCC and TCPA rules, caller-ID and spoofing rules, deceptive traffic, abusive calling, and other prohibited activities. BVN may suspend, block, restrict, or terminate Services when it detects or reasonably suspects irregular, unauthorized, abusive, or unlawful activity.

The customer is responsible for its use of the Services and agrees to indemnify BVN for fines, penalties, losses, route blocks, investigation costs, or third-party claims arising from customer noncompliance, to the extent permitted by law.

BVN may preserve and provide records or technical evidence to carriers, vendors, regulators, or government authorities when required by law, regulation, contractual obligations, or compliance duties.



Cookies and intellectual property

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Third-party links and services

BVN may include links or integrations provided by third parties. BVN does not control their terms, privacy, availability, or content, and use of those services may also be governed by the third party's own terms.

Changes

BVN may update these terms. Continued use after publication of an updated version constitutes acceptance to the extent permitted by law.